



## Avvenu Version 2.9 Release Notes

June 21, 2007

### System Requirements:

- PC running Windows XP SP2 or above (Professional, Home or Media Center Edition).
- 500 MHz Pentium III class processor or better, 256 MB RAM minimum.
- Broadband Internet Connection: DSL, Cable, LAN.

### Additional Requirements for the Avvenu Music Player:

- Apple iTunes on the computer running the Avvenu Connector.
- Adobe Flash Player 8.0 on computers that login to the Avvenu Music Player.

### New Features:

Create a richer music player experience.

- Instant received share notification via the taskbar enhancements.
- Music Files cannot be downloaded using Access 'n Share's share mechanism (can be downloaded by owner only).
- Share email comments can be up to 5000 characters long.
- Interface improvements.

The Avvenu Music Player for Windows Mobile 5 Smartphones and PCs: Improvements in the interface and compatibility with phones. For installation instructions, click [here](http://getit.avvenu.com/) (<http://getit.avvenu.com/>).

### Known Issues and Limitations:

1. Songs, Files and folders selected for Anytime Files or Anytime Playlists may take a significant amount of time to be transferred to Storage depending upon the size of the files and the speed of your network connection. Use the "Update Usage" link on the "Anytime Files" tab to check how many files have been transferred.
2. If you need to select all contents of a drive (i.e., D:\) for Anytime Files you should select all of the folders and/or files at the top-level directory. If you previously had an entire drive selected for Anytime Files you should deselect it and select all of the folders and/or files at the top-level directory.
3. Files and folders selected for Anytime Files from removable drives (CD's, DVD's, USB Drives, Cameras, etc.) will be deleted from the Anytime Files Storage whenever the drive is removed from the system.
4. Images marked for Anytime Files are available at a maximum resolution of 1024x768. To allow the retrieval of higher resolution images your PC must be online. Folders or files that accents, diacritical marks or non-English characters, may experience problems when downloading or selecting for Anytime Files.
5. Downloading very large folders may result in a "File too large" type error depending upon the speed of your computer and the type of files. You could try selecting an individual folder or large file, rather than a set of folders or files.
6. File download is not compatible with the Netscape 8.x browser at this time.
7. On some systems, a security feature may be set to block ZIP files from opening. To disable this feature, right click on the file icon, select properties, and on the "General" type, click the "Unblock" button.

8. Playing music from an online computer running the Avvenu connector may be interrupted due to network errors or poor network performance. If your Avvenu Music Player ceases to function correctly you may need to exit the player and browser and try again.
9. Playing some songs or playlists may not function correctly due to limitations in the player and how they handle special characters and deeply nested folders.
10. If a share is sent to an incorrect email address, you may not receive notification of the error, depending on the information provided by the recipient's domain.
11. Share email notifications sent to Hotmail email accounts may be marked as spam. Users who send shares to contacts who use Hotmail should suggest that the recipients add [share@avvenu.com](mailto:share@avvenu.com) to the list of trusted contacts in their Hotmail account to ensure that share notifications are delivered.
12. MMS Uploads will not be accepted from some PDA phones that do not send their phone number as part of the MMS information.
13. The software can be used on PCs behind proxy firewalls such as Microsoft, Squid and certain other firewalls (depending on configuration), but not necessarily all types of corporate proxy firewalls. For assistance with specific firewall issue contact [support@avvenu.com](mailto:support@avvenu.com).
14. Network drives are disabled by default for security reasons. Information on enabling network drives is available at <http://support.avvenu.com> > Knowledge Base.

**For More Assistance:**

- For issues involving specific phones, PDA's or other mobile devices, see the [Mobile Device Support Document](http://www.avvenu.com/downloads/Mobile_Devices.pdf) ([http://www.avvenu.com/downloads/Mobile\\_Devices.pdf](http://www.avvenu.com/downloads/Mobile_Devices.pdf)).
- For help with Access 'n Share, click any Help link, found at the upper right corner of the application screen, or download the [User Manual](http://www.avvenu.com/downloads/User_Manual.pdf) ([http://www.avvenu.com/downloads/User\\_Manual.pdf](http://www.avvenu.com/downloads/User_Manual.pdf)).
- For help with the Avvenu Music Player, click any Help link, found at the upper right corner of the application screen, or download the [Music Player Manual](http://www.avvenu.com/downloads/Music_Player_Manual.pdf) ([http://www.avvenu.com/downloads/Music\\_Player\\_Manual.pdf](http://www.avvenu.com/downloads/Music_Player_Manual.pdf)).
- For technical support, go to <http://support.avvenu.com>.

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